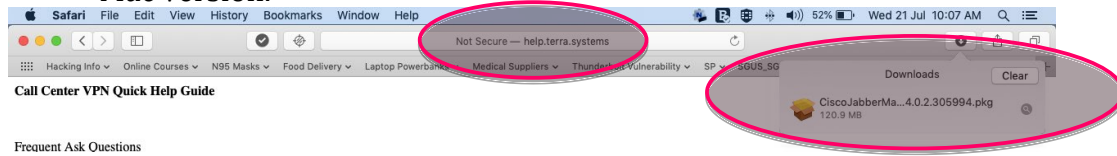


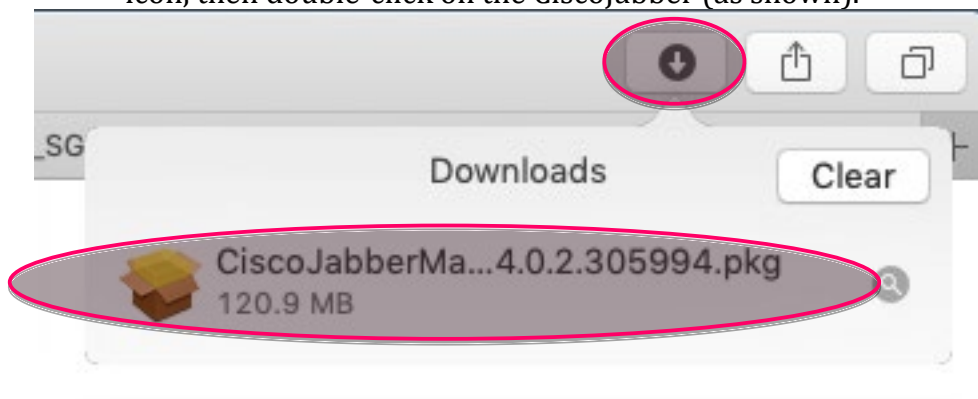
Jabber for Mac – Installation Procedure

Please note that Jabber for Mac only runs on OS High Sierra 10.13 upwards.

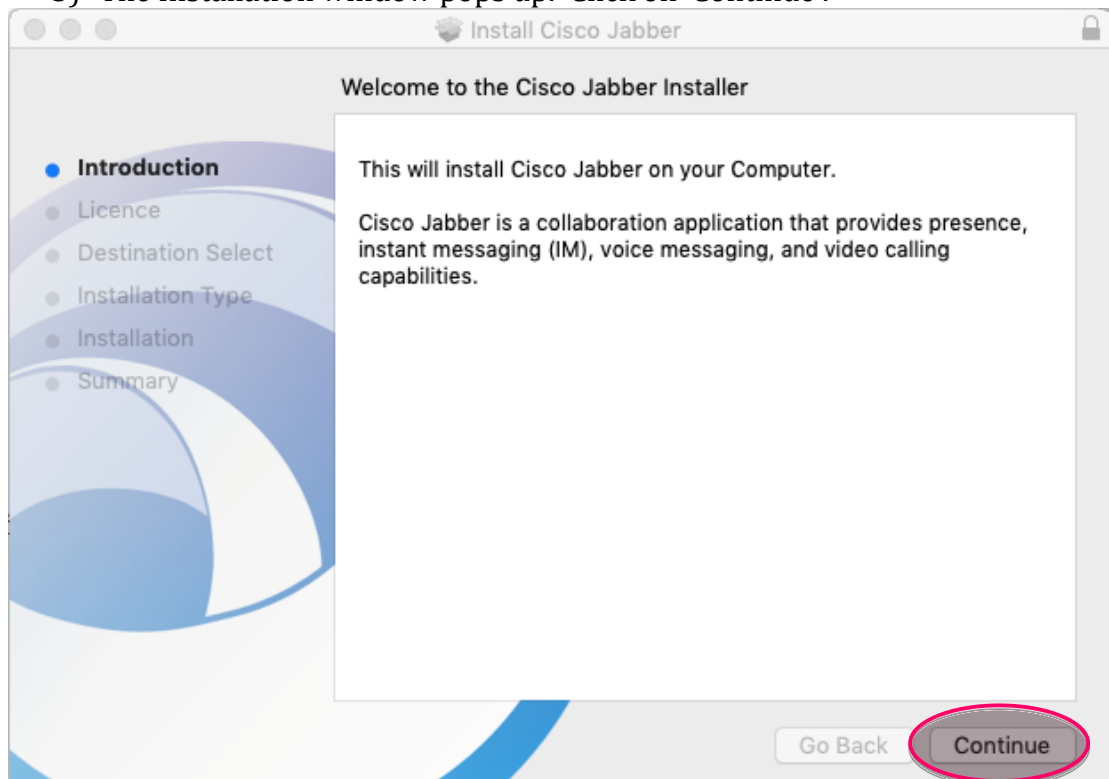
- 1) Using your browser, go to help.terra.systems and download Jabber for Mac version.



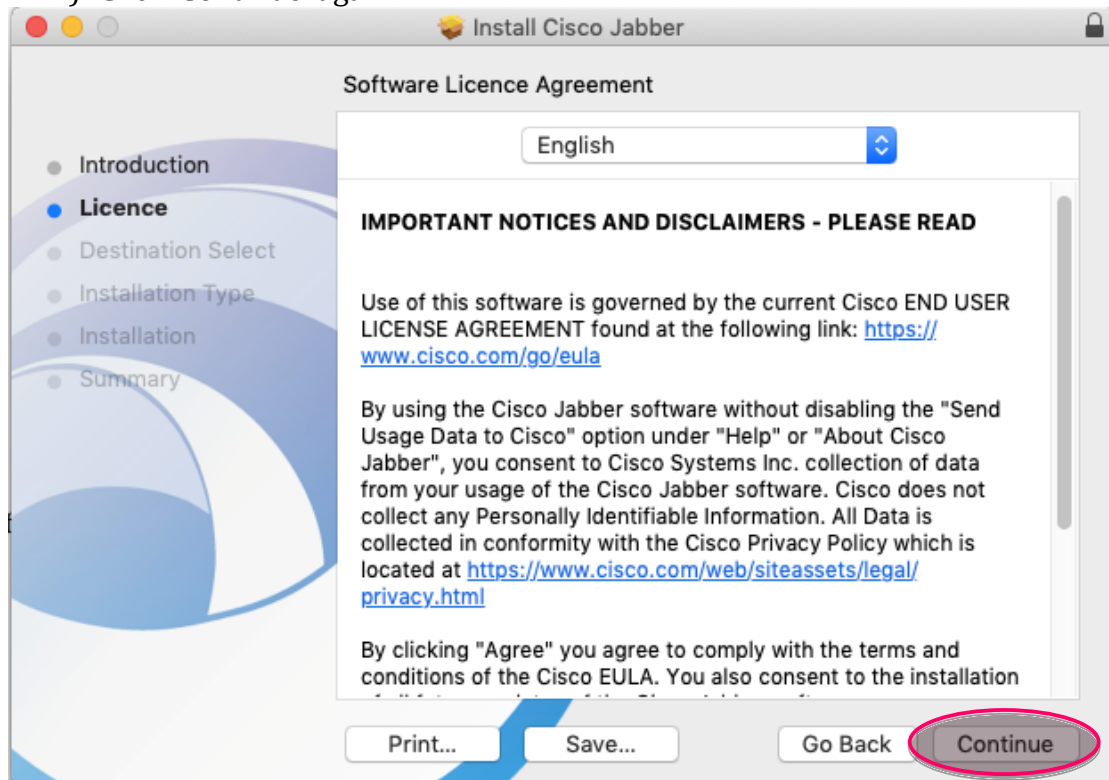
- 2) Depending on the browser that you are using, click on the downloads icon, then double-click on the CiscoJabber (as shown).



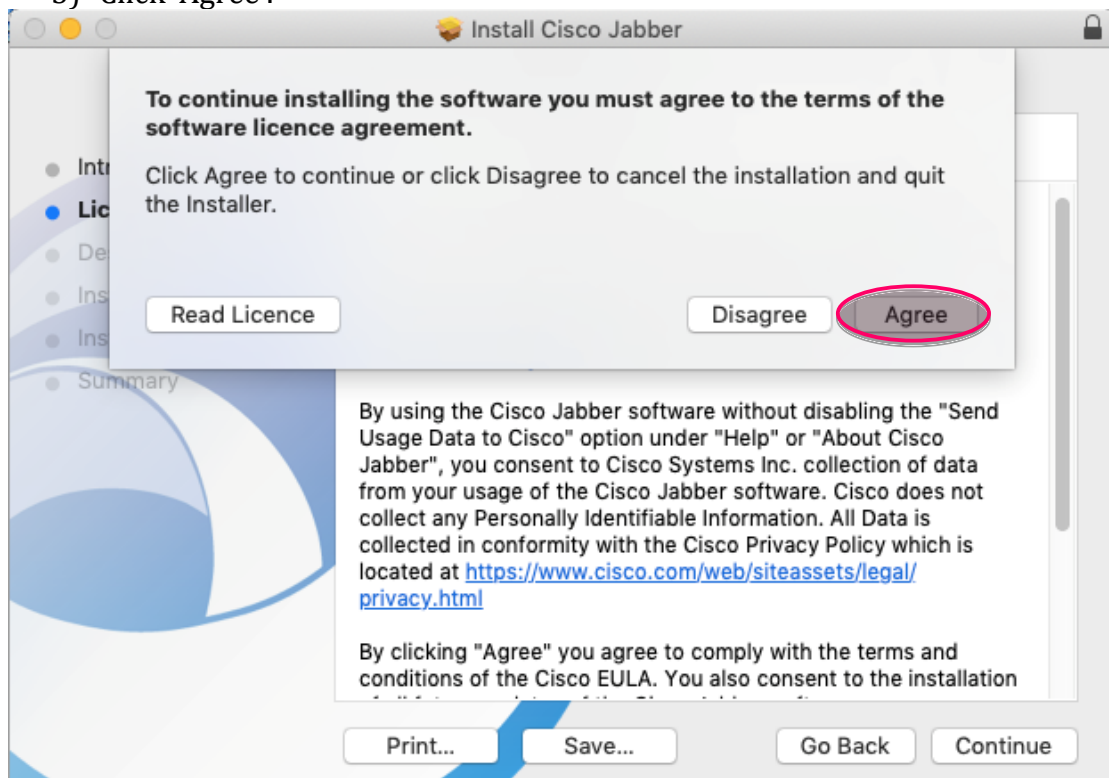
- 3) The Installation window pops up. Click on 'Continue'.



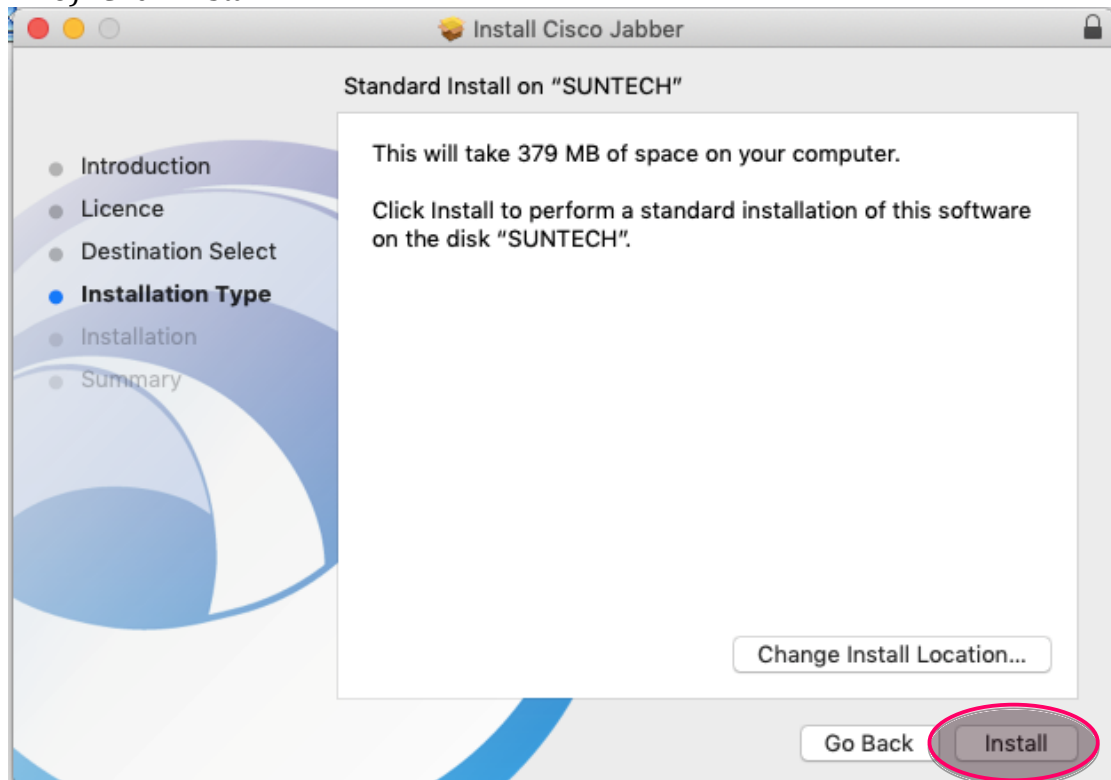
4) Click 'Continue' again.



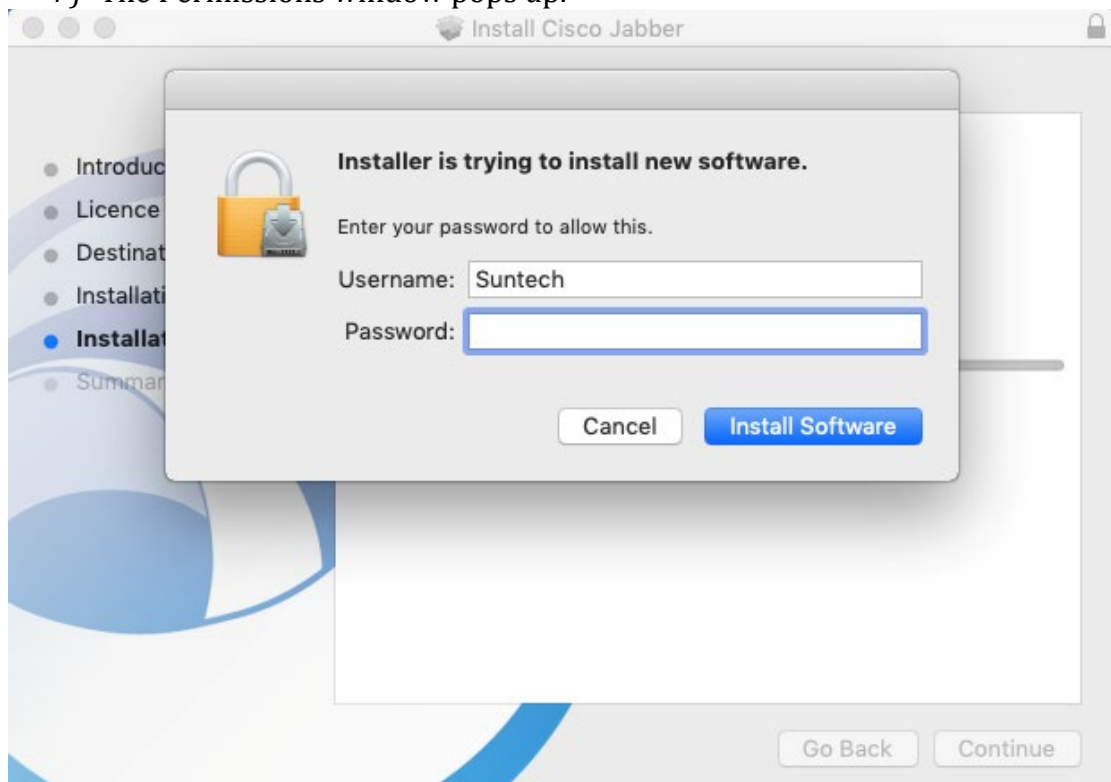
5) Click 'Agree'.



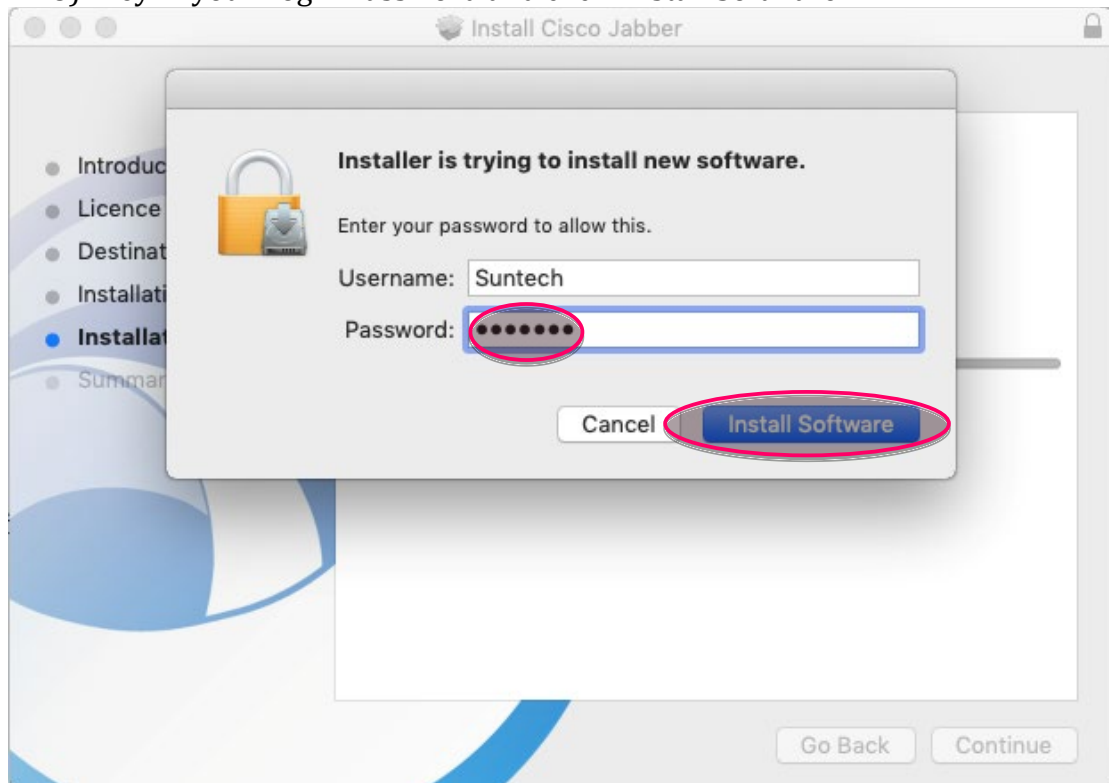
6) Click 'Install'.



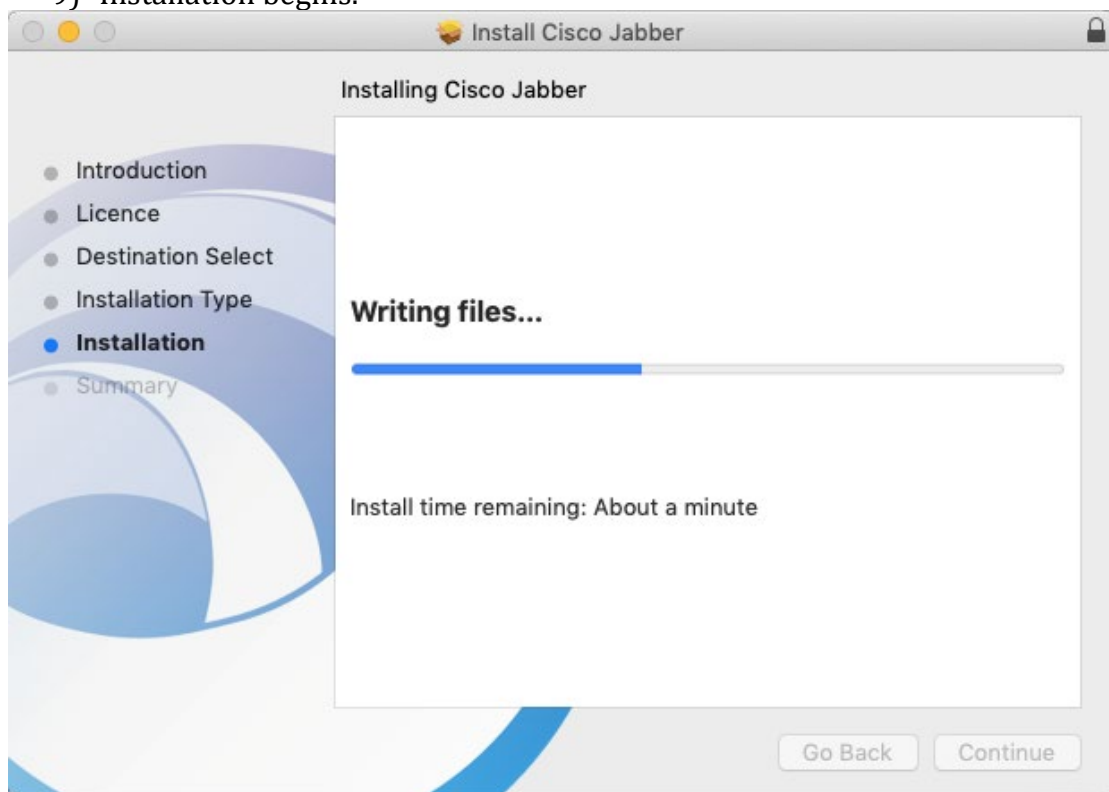
7) The Permissions window pops up.



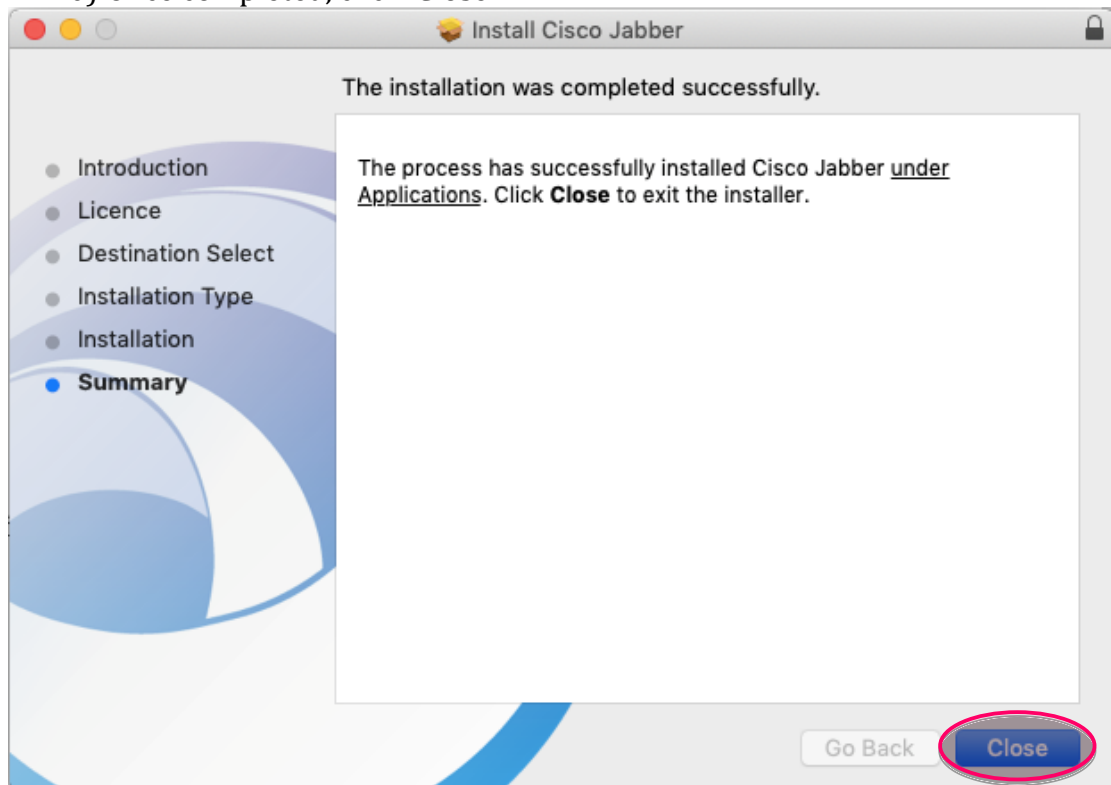
8) Key in your Login Password and click 'Install Software'.



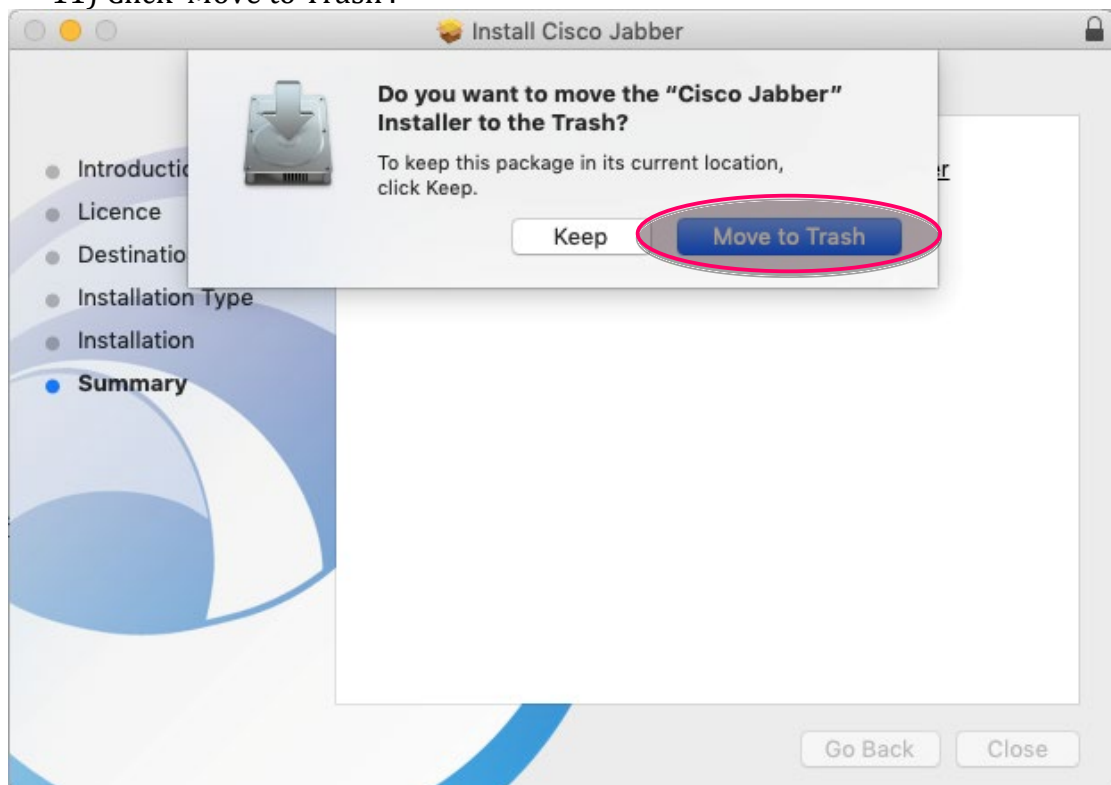
9) Installation begins.



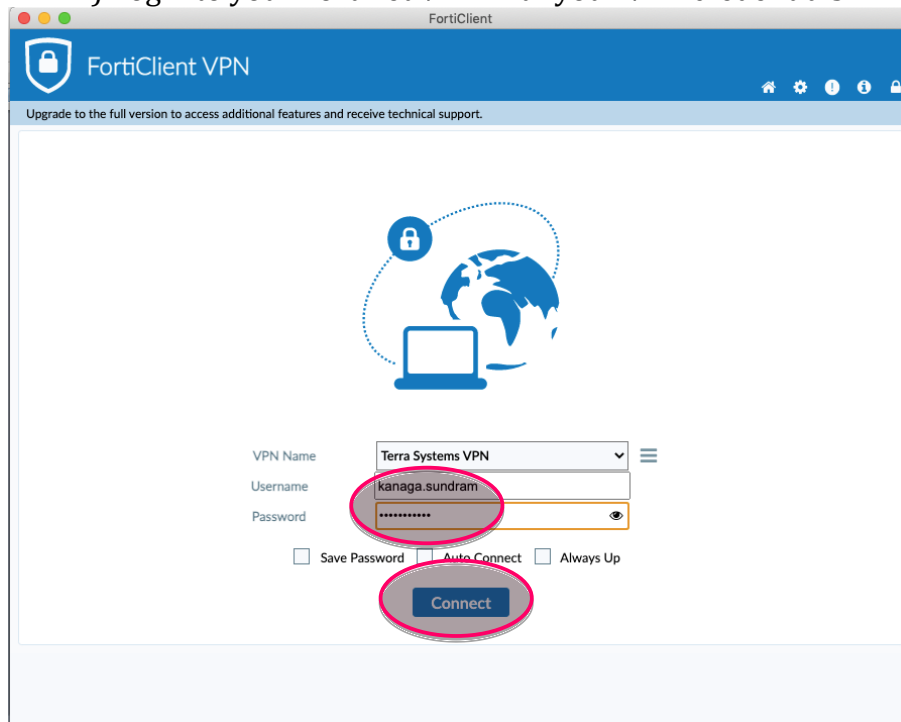
10) Once completed, click 'Close'.



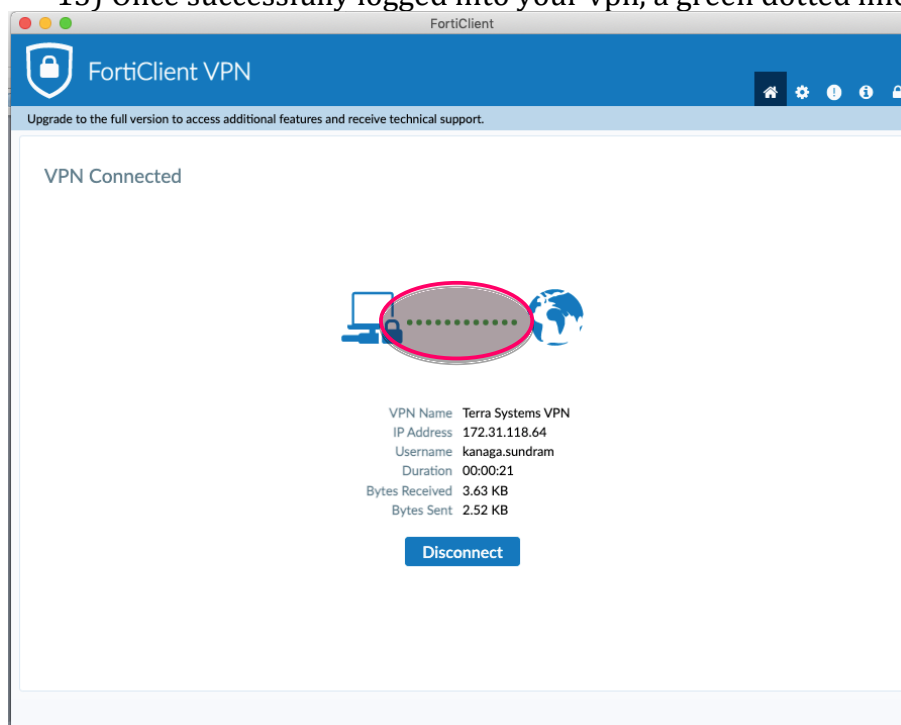
11) Click 'Move to Trash'.



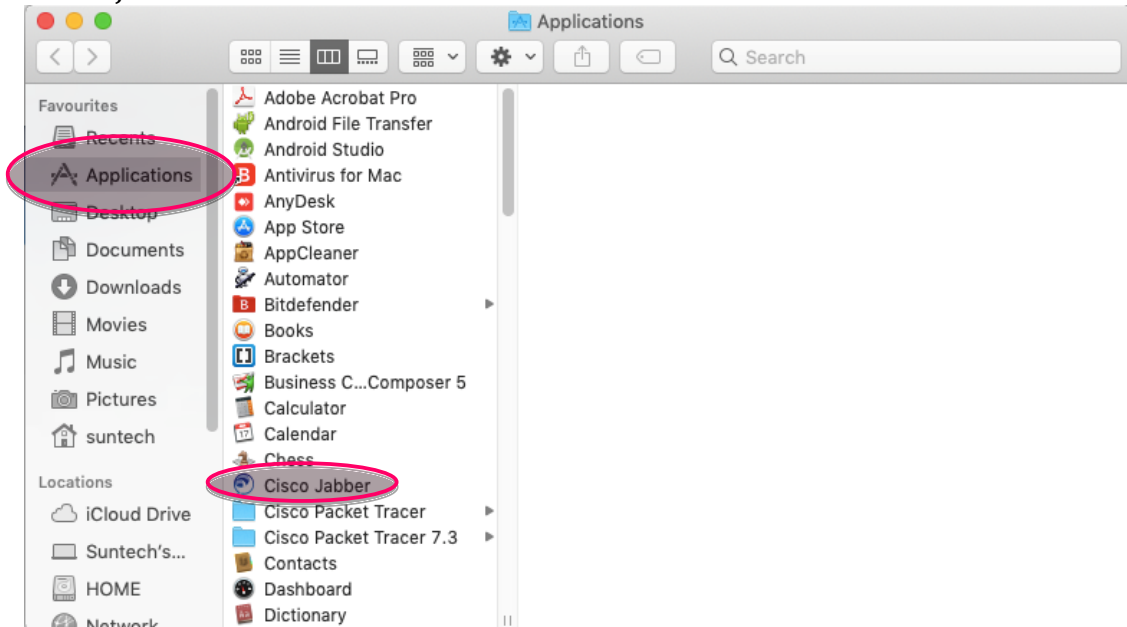
12) Login to your Fortinet VPN with your VPN credentials.



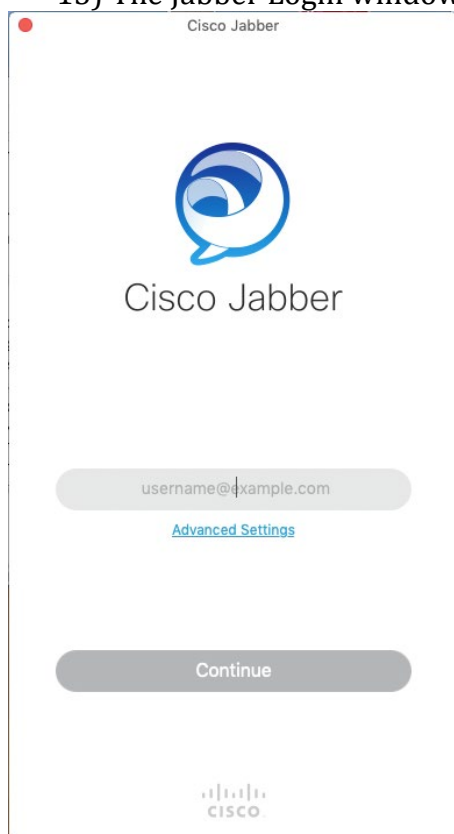
13) Once successfully logged into your vpn, a green dotted line is displayed.



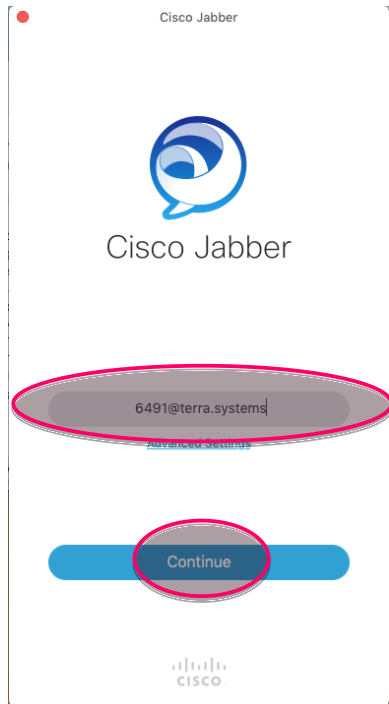
14) Go to your Applications folder in Finder and double-click on 'Cisco Jabber'.



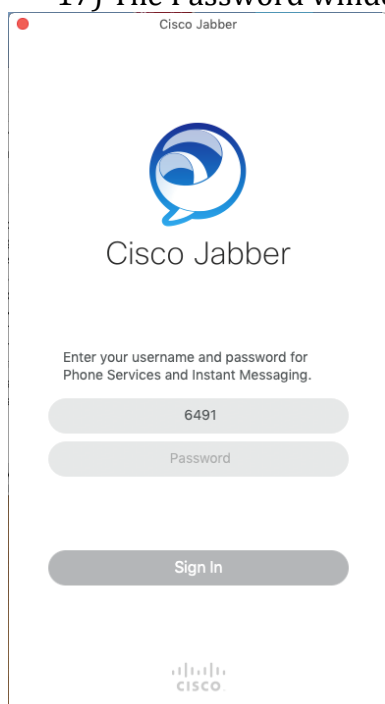
15) The Jabber Login window appears.



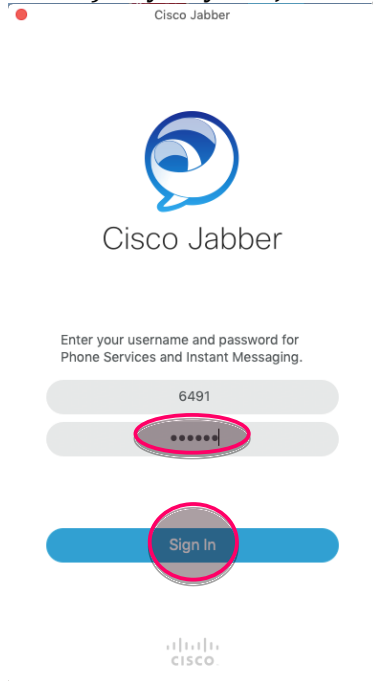
- 16) Key in your Jabber extension number followed by '@terra.systems' eg. [XXXX@terra.systems](#) (where XXXX is your extension number). Click 'Continue'.



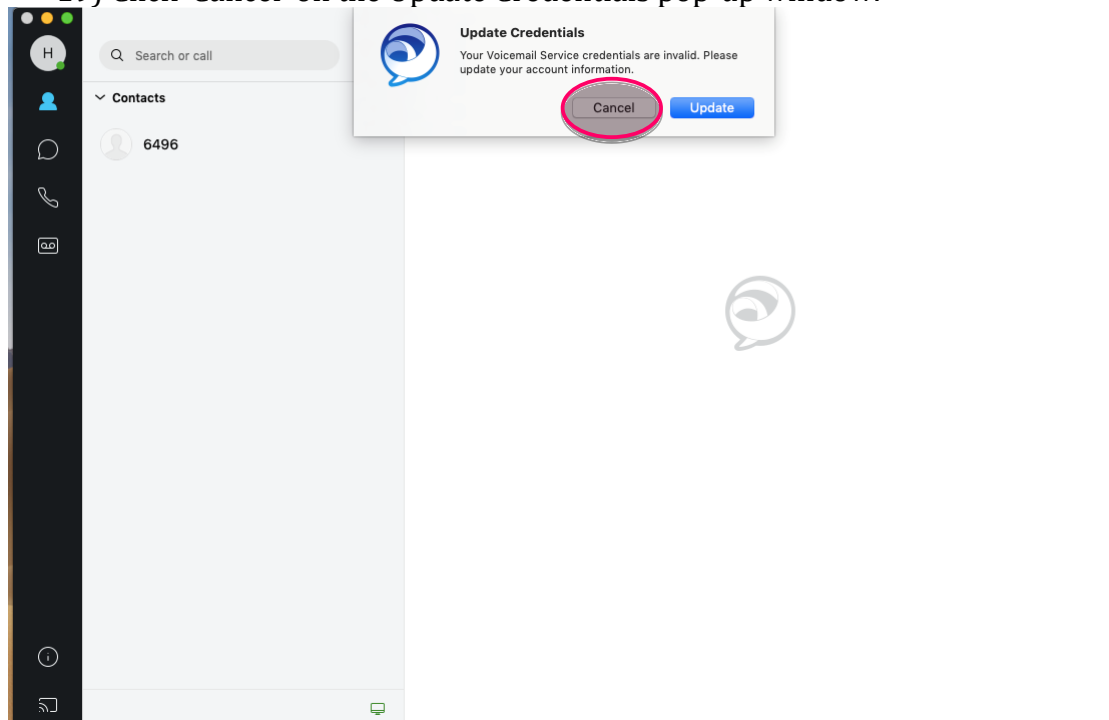
- 17) The Password window appears.



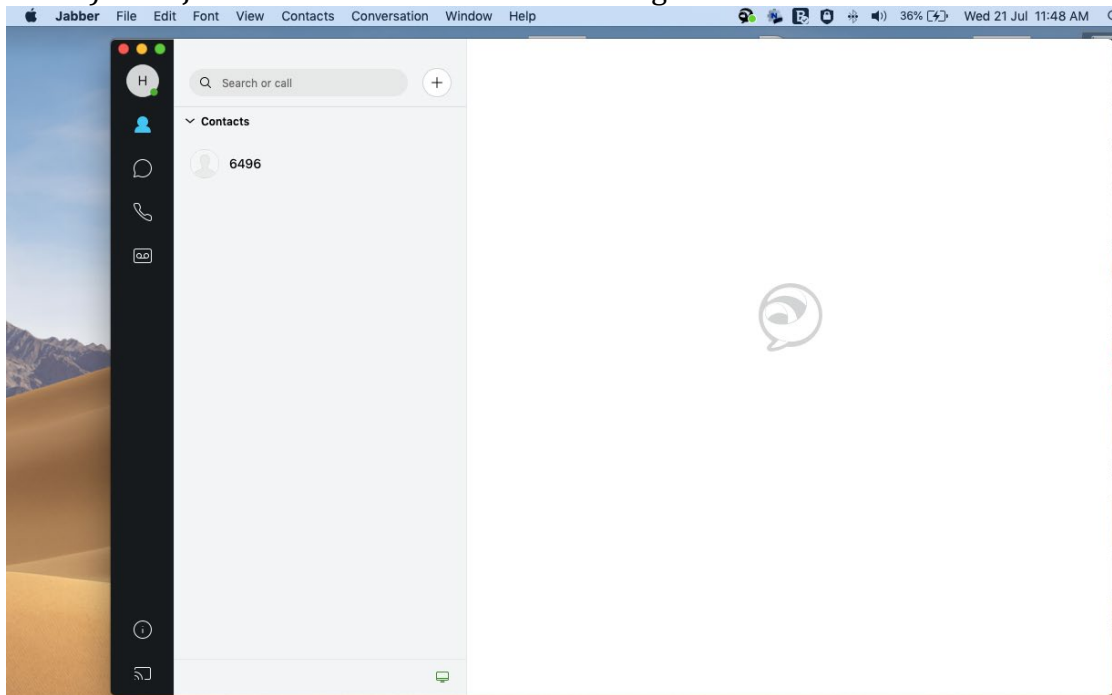
18) Key in your Jabber password and click 'Sign in'.



19) Click 'Cancel' on the Update Credentials pop-up window.



20) Your Jabber is now installed and running.



The End