
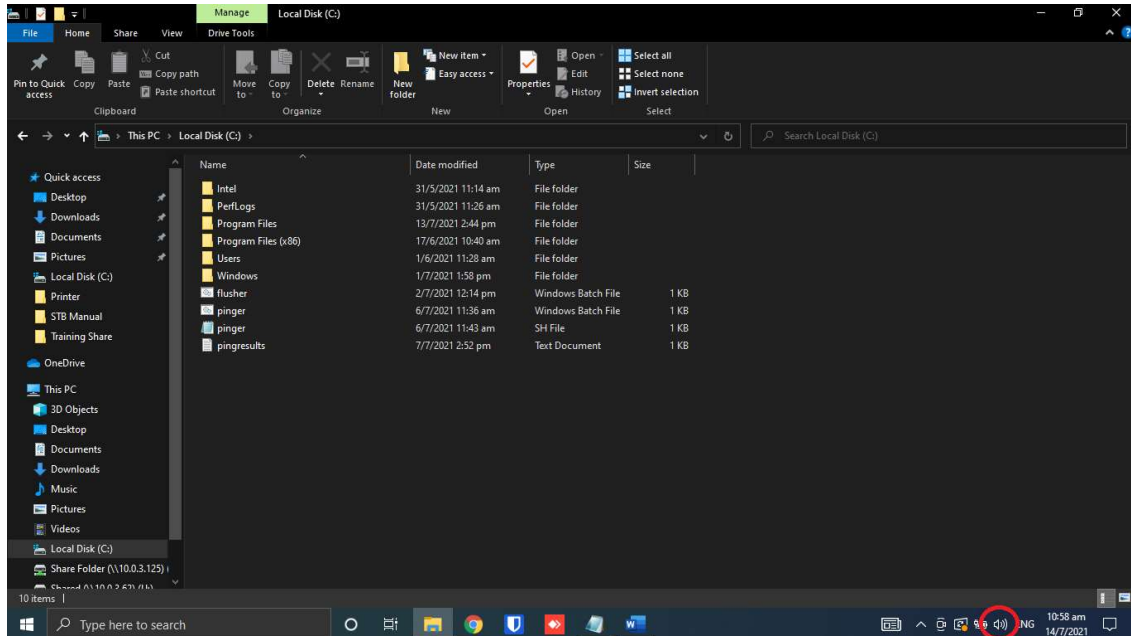


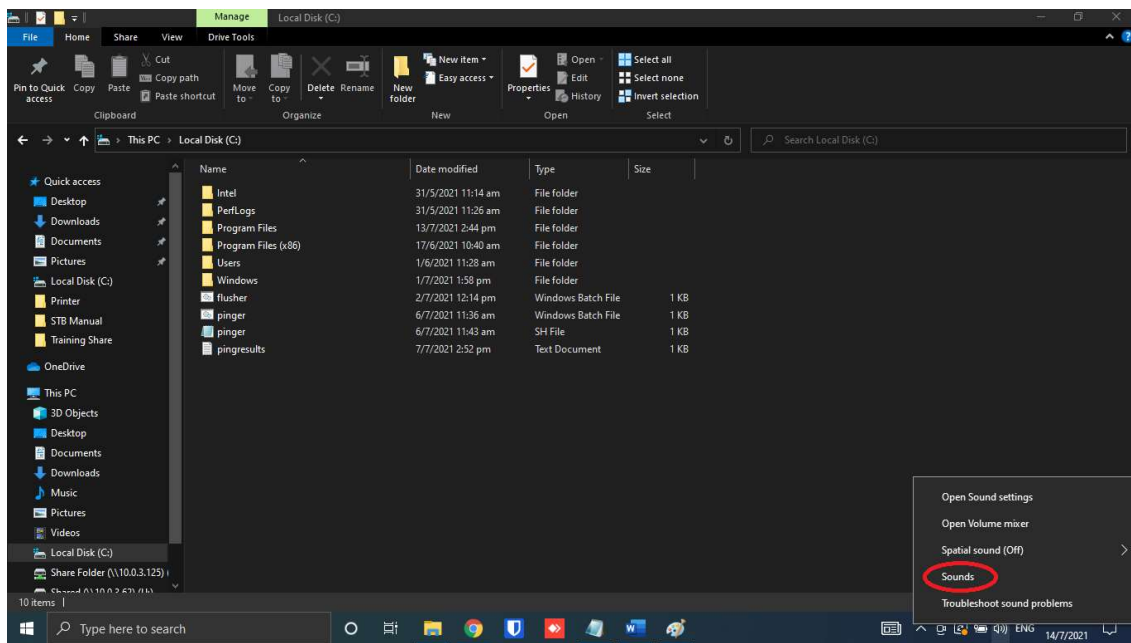


Note: This does not work if you are experiencing distorted audio during calls. It only works if calls are consistently in a soft volume.

1. On your Windows 10 Desktop/Laptop, locate the Speaker icon  on your toolbar (default at the right side). **Right-click** on it and a menu will pop up.

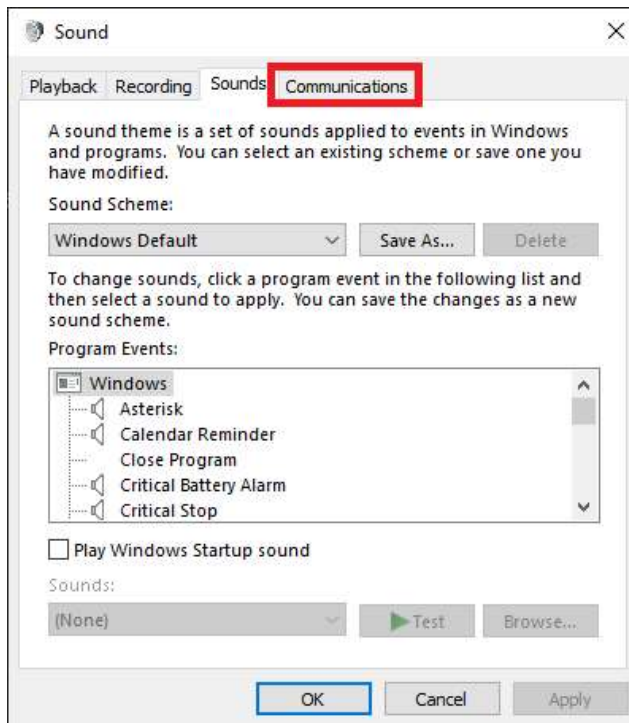


2. On the menu, locate **Sounds** and **left-click** on it. This will open a new window for sound settings.





3. On the pop up window, locate the **Communications** tab which should be on the right most and select it (**left-click**).



4. Select the **Do nothing** option and click on **Apply**. You can then close the window afterwards by pressing OK or the cross on the top right.

